



## WHAT IS CENTREPAY?

CentrePay is a free and secure bill-paying service from Centrelink. If you receive Centrelink payments (like JobSeeker, Age Pension, or Family Tax Benefit), you can have a set amount automatically deducted from your payment to cover your rent.

## HOW DOES CENTREPAY WORK?



### **Register for CentrePay:**

If you are already receiving Centrelink payments, you can easily set up CentrePay through your Centrelink online account or app.



### **Choose Your Payment:**

Once registered, you can select the amount you wish to have deducted from your Centrelink payment each fortnight. This can be a fixed amount that goes directly to your landlord or agent for your rent.



### **Automatic Deductions:**

Your rent payments will be automatically deducted from your Centrelink payment and sent directly to your agent or landlord on the due date, saving you time and effort.

## WHY USE CENTREPAY TO PAY RENT?

- ✓ No payment fees
- ✓ Never miss a rent payment
- ✓ Helps you manage your budget
- ✓ Safe, secure, fully automated

## CENTREPAY – FEE FREE OPTION

You can choose when to start, change or stop Centrepay deductions  
Please set this up through your myGov portal.

### TO SET UP

1. Log in to MyGov and select Centrelink
2. Go to Payments and Claims > Manage Payments > Centrepay Deductions
3. Click Add a New Deduction
4. Enter the Service Provider's CRN
5. Set the deduction amount and frequency (weekly, fortnightly, monthly)
6. Confirm and submit

While Centrepay lets you manage your deductions you still need to meet your obligations to pay on time every time.

## IMPORTANT NOTES:

- CentrePay is available to eligible Centrelink customers, and you must have an active Centrelink account to use this service.
- CentrePay deductions are processed at the same time as your Centrelink payments, which are typically paid fortnightly.

## WHAT IF I NEED ASSISTANCE?

For more information or assistance, visit the Centrelink website or contact your landlord or agent. They can also provide guidance on how to access and use CentrePay.